OR II UM\* Service Brief

# **Data Governance as a Service Redaction**

Automating the redaction workflow

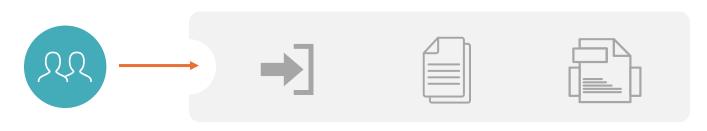


In 2020, a survey of 460 UK-based DPOs from the UK Data Protection Index revealed an average of 10.85 data subject access requests (DSARs) per month, peaking at 18.04 in December 2020 - a 66% increase. Since then, organisations have seen 50% increase year-on-year, and DSARs are now costing UK businesses between £72,000 and £336,000 a year. The same survey found that only 58% of DSARs were being satisfied in the mandatory timeframe of 30 days.

The main challenge of responding to a DSAR is the resource intensive redaction process. Relying on manual imaging tools and Adobe Pro requires a large time investment and complicated project management processes to handle the multiple personnel streams required to respond in an acceptable timeframe. Without software driven redaction and workflow automation, it is impossible to meet the strict timeframe requirements of a DSAR.

### **ORIIUM's Solution**

ORIIUM's Data Governance as a Service (DGaaS) Redaction removes the manual processes associated with a subject access request or other redaction use case. ORIIUM DGaaS Redaction provides AI driven redaction, ingestion, deduplication, and end-to-end workflow management, making redaction quick, efficient, and less resource intensive.



#### Managed Service

An optional fully managed service to execute the request workflow on your behalf.

#### Ingestion

Automatically ingest from an e-discovery solution or collection folder.

### Deduplication

Automatic evaluation of source files and deduplication vastly reduces the redaction workload.

#### Redaction

Sensitive data is conclusively and irreversibly redacted by the built-in Al engine. OR II UM\* Service Brief

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Automating the redaction workflow





#### **Process Management**

Track processing stages and redaction statuses using the intuitive management portal.



#### Automation

Automate the redaction workflow: ingestion, deduplication, conversion, redaction, and export, all driven by AI.



#### **Extensive Auditing**

Immutable audit log, exportable on request for use during appeals, litigation, and process auditing.

## **Delivered From ORIIUM's Private Compliance Cloud**

ORIIUM Data Governance as a Service Redaction is delivered from ORIIUM's secure and compliant private cloud. Compared with an on-premise solution, it requires minimal resources on your network and is certified to strict compliance standards. An optional managed service provides you with compliance personnel resource to action the redaction workflow and perform completeness checks.



#### **Self-Service**

- Secure cloud-based management portal
- Virtual appliance cache or purely cloud based
- Self-service e-discovery, redaction and export
- Self-service reporting and analytics
- UK based support desk in-business hours
- Tier 3 enhanced, ISO27001, Cyber Essentials Plus, NHS DSPT Certified



#### **Managed Service**

- Delivered from cloud as a managed service
- Virtual appliance cache or purely cloud based
- Management of each redaction request
- Redaction completeness checking
- Proactive support
- UK based support desk 24x7x365
- Tier 3 enhanced, ISO27001, Cyber Essentials Plus, NHS DSPT Certified